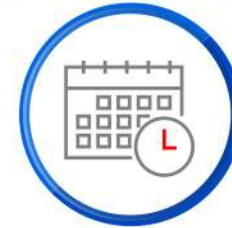


PPUM MEMPERKENALKAN PENGGUNAAN APLIKASI MOBILE PATIENT JOURNEY YANG MEMPUNYAI CIRI-CIRI BERIKUT:



Pendaftaran layan
diri berserta nombor
giliran



Semakan
janjitemu



Pengesahan
kehadiran
janjitemu



Pembayaran bil/
deposit pesakit



Notifikasi panggilan
bagi rawatan dan
pengambilan ubat

UMMC PATIENT JOURNEY

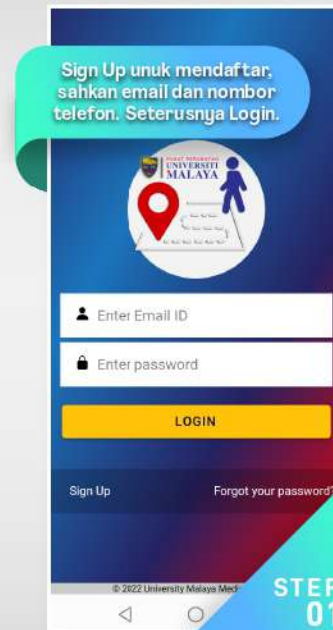
<https://www.ummc.edu.my/patient-journey.html>



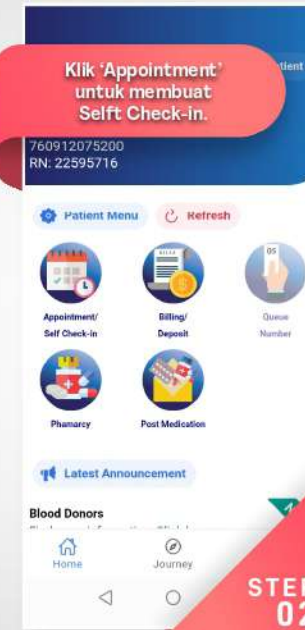
Imbas QR Code
untuk muat turun aplikasi



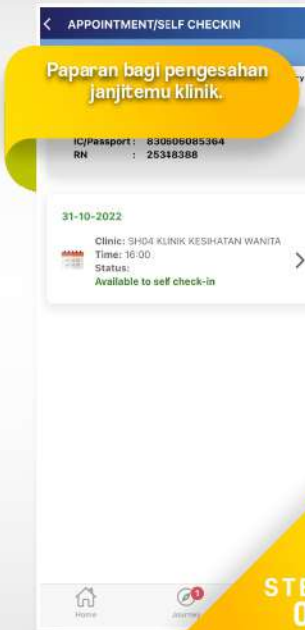
Sebarang pertanyaan sila emailkan ke patient_journey@ummc.edu.my
Waktu bantuan sokongan 8:00 pagi - 4:30 petang (hari bekerja)



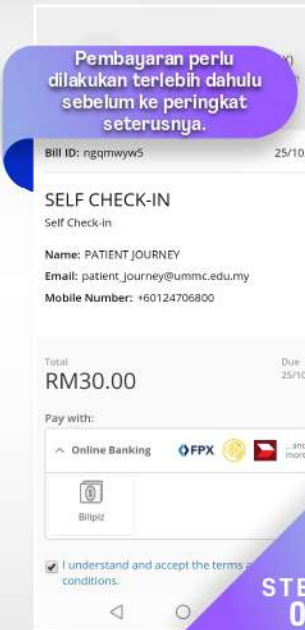
STEP
01



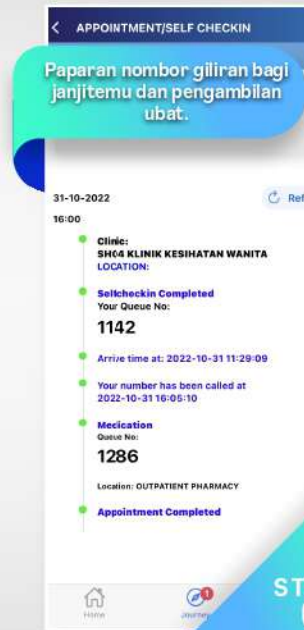
STEP
02



STEP
03



STEP
04



STEP
05

QUICK GUIDE FOR UMMC PATIENT JOURNEY APP

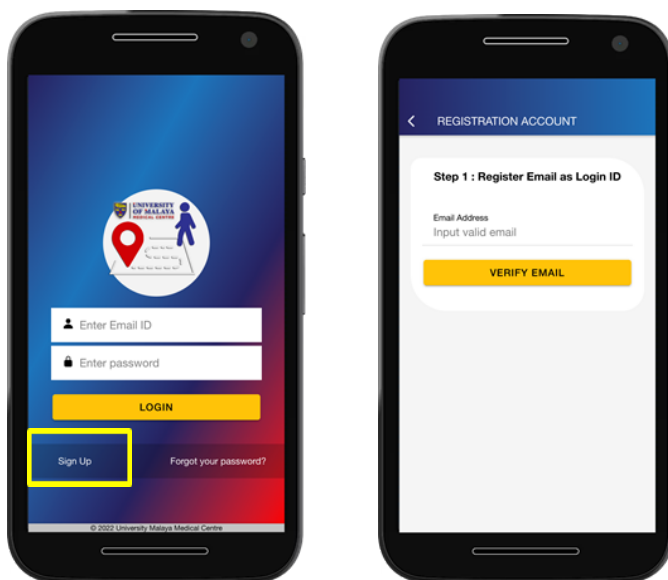
A. INSTALLATION

1. For Android & iOS users, please scan QR code below to download and install OR using download link at portal MyUMMC OR <https://www.ummc.edu.my/patient-journey.html>

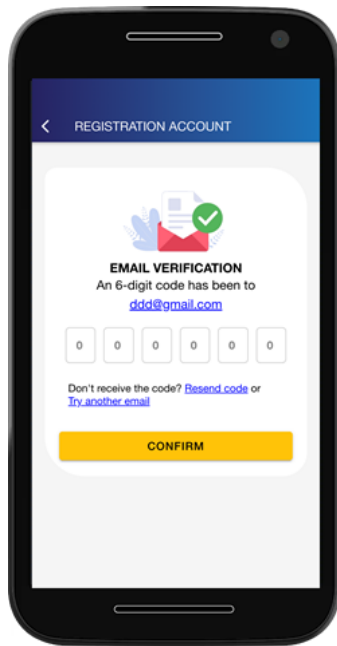
B. SIGN UP

1. Click **Sign Up** to register a new account and Enter valid email for your login ID.

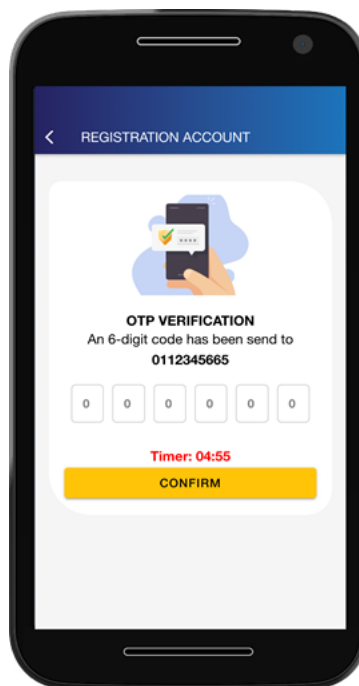
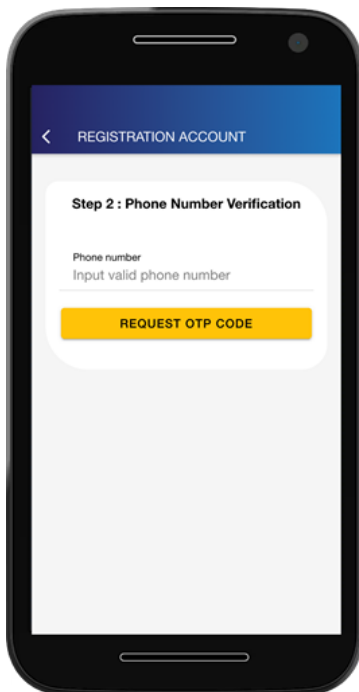
Step 1



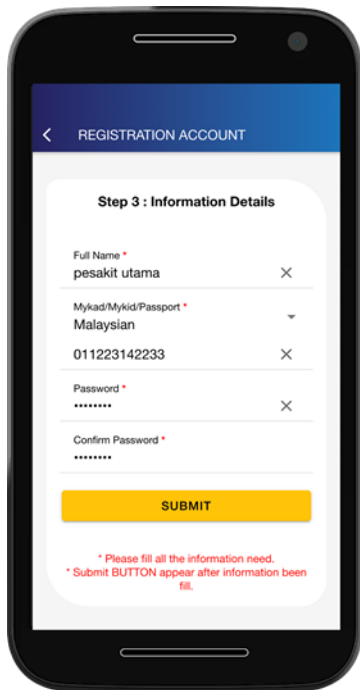
2. Check your email and enter 6 digit code for email verification – **Click CONFIRM**



3. **Step 2**, Enter valid phone number to obtain OTP CODE and fill up the OTP for verification – **Click CONFIRM**.



6. **Step 3**, After successfully verified, fill up the information details and **SUBMIT**



The image shows a smartphone screen with a registration form titled "Step 3 : Information Details". The form is set against a blue header with a back arrow and the text "REGISTRATION ACCOUNT". The form fields are as follows:


- Full Name ***: Input field containing "pesakit utama" with a clear (X) button.
- Mykad/Mykid/Passport ***: Input field containing "Malaysian" with a dropdown arrow.
- 011223142233**: Input field with a clear (X) button.
- Password ***: Input field with masked characters "*****" and a clear (X) button.
- Confirm Password ***: Input field with masked characters "*****".

Below the form is a yellow "SUBMIT" button. At the bottom, there are two red asterisked notes:

- * Please fill all the information need.
- * Submit BUTTON appear after information been fill.

C. LOGIN AND LINK ACCOUNT

1. Enter username and password for login.




The image shows a smartphone screen with a login interface. At the top, there is a circular logo featuring the University of Malaya Medical Centre emblem, a red location pin, and a blue stick figure. Below the logo are two input fields:


- Enter Email ID**: Input field with a person icon.
- Enter password**: Input field with a lock icon.


Below the input fields is a yellow "LOGIN" button. At the bottom, there are two links: "Sign Up" and "Forgot your password?". The footer text reads "© 2022 University Malaya Medical Centre".


2. If your phone number does not match with the hospital record, please update at the counter. You will not be able to link account successfully when the phone number does not match the hospital record.


< LINK ACCOUNT

PROFILE INFORMATION 

 **Fullname**
TEST PATIENT MOBILE 5

 **IC/Passport**
120222000128

 **Email**
patienttest@gmail.com

 **Mobile Number**
0192802214


If your not registered as patient or under next of kin.
Please refer to the counter PPUM.

Reason:-

- User not as patient **OR**
- User not under dependent patient **OR**
- Your **Phone No./IC/Passport** not match with iPesakit.


Please update through the counter



BACK TO LOGIN

3. If I/C number or Passport does not match with the hospital record, Click  to edit – Click Save.

< UPDATE ACCOUNT

Step 3 : Information Details

Full Name *
TEST PATIENT MOBILE 5 

Mykad/Mykid/Passport *
Malaysian 
120222000128 

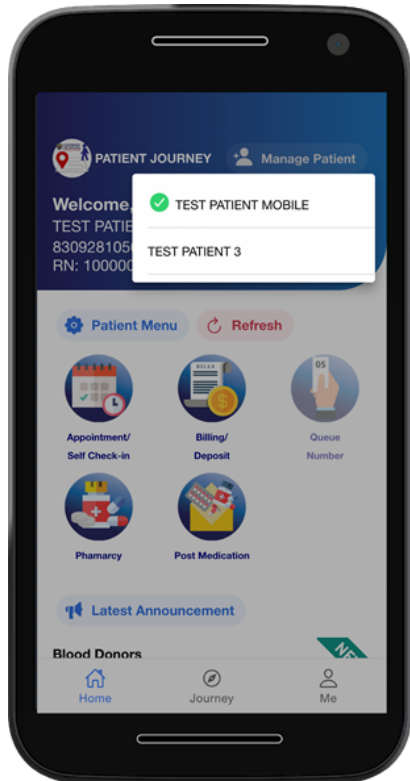
SAVE

4. The dashboard menu will be displayed upon successful login.



D. APPOINTMENT AND SELF CHECK-IN

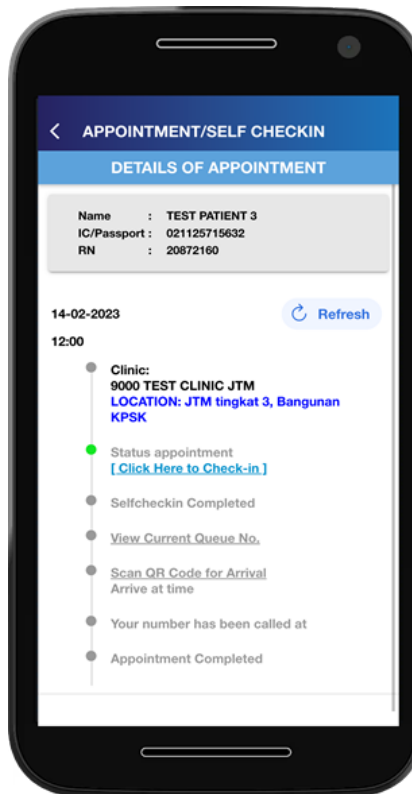
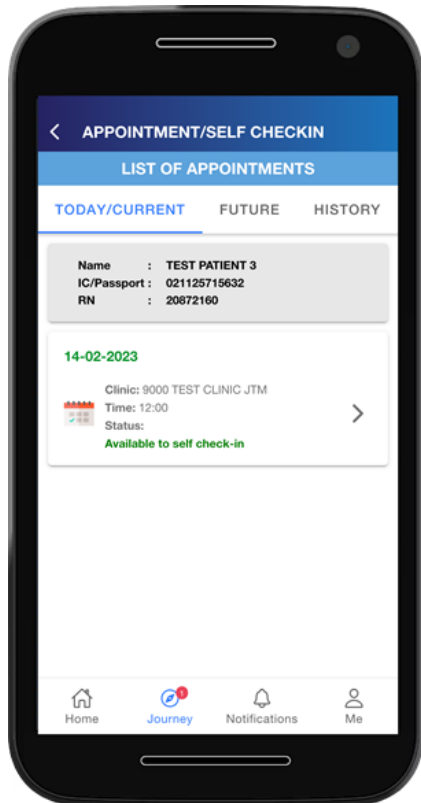
1. Login Patient Journey
2. Choose the right patient to proceed to Self Check-In, choose from the list below the **Manage Patient** button.



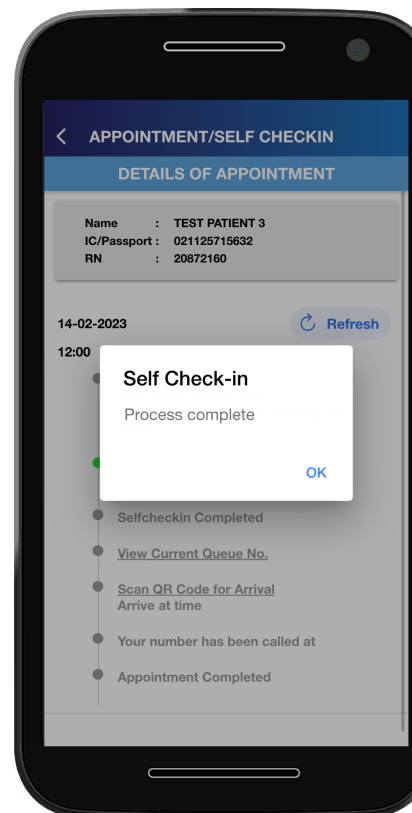
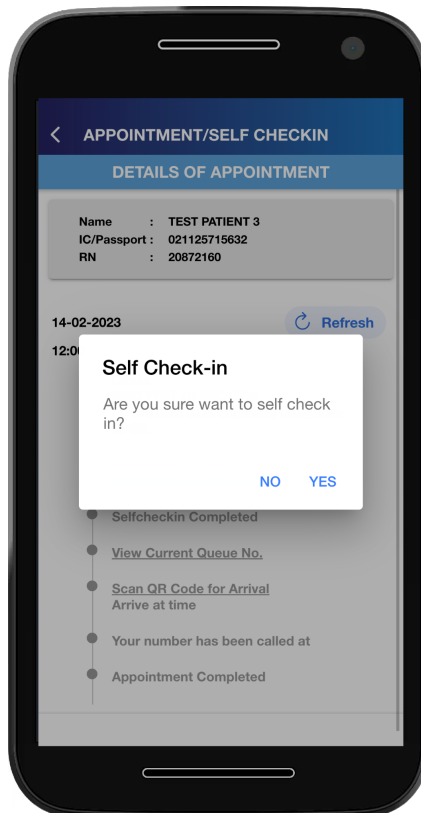
3. Click Appointment/Self Check-In



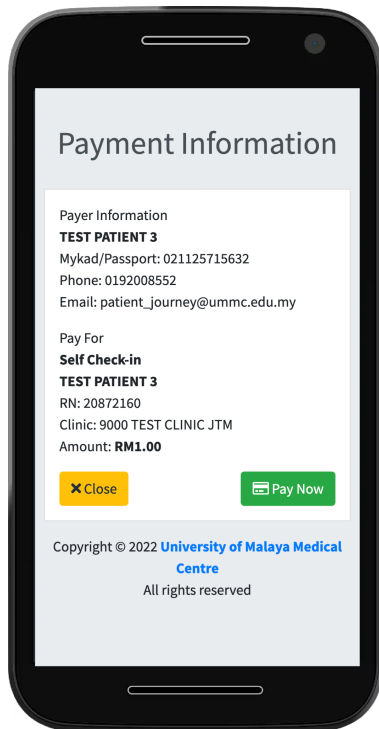
4. Choose the appointment for Self Check-In, Click button **[Click Here to Check-in]**



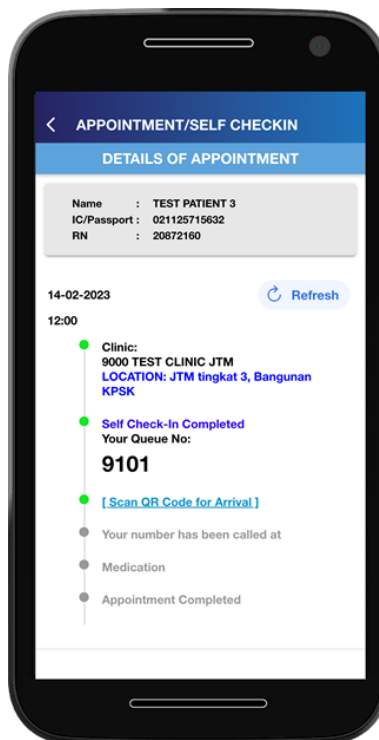
5. For UMMC staff/government servant/pensioner, Click **Yes** and Click **OK**.



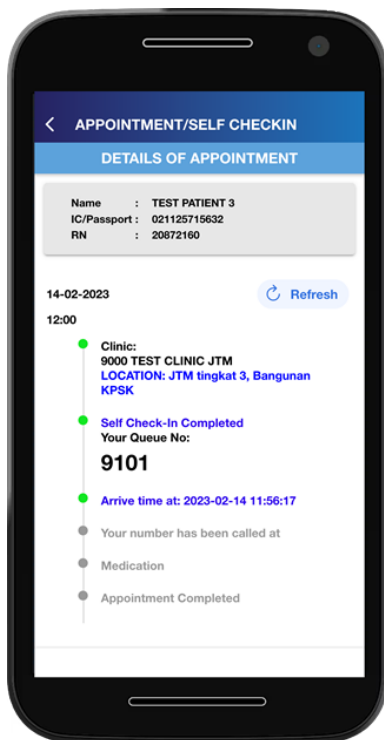
6. For public will be direct to payment gateway



7. After successful Self Check in, Queue Number will be displayed.

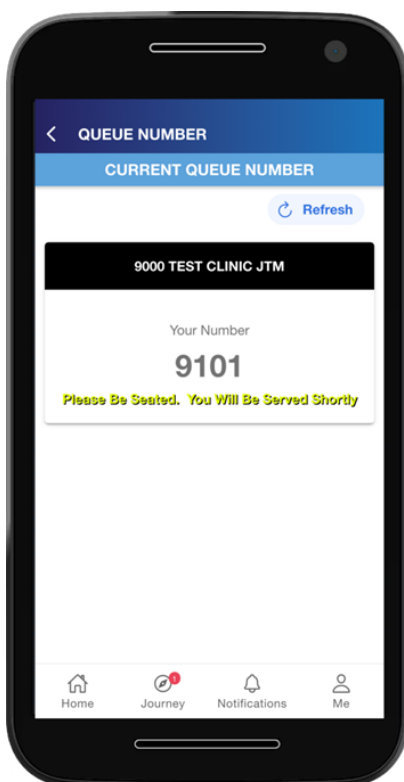


8. For Self Arrival, Click **Scan QR Code** and scan the code. QR Code is available at the clinic. Chronology of the visits will be updated.



9. Check the chronology if the queue number has been called or not.

Note: Patient may also check the calling Queue Number status at :

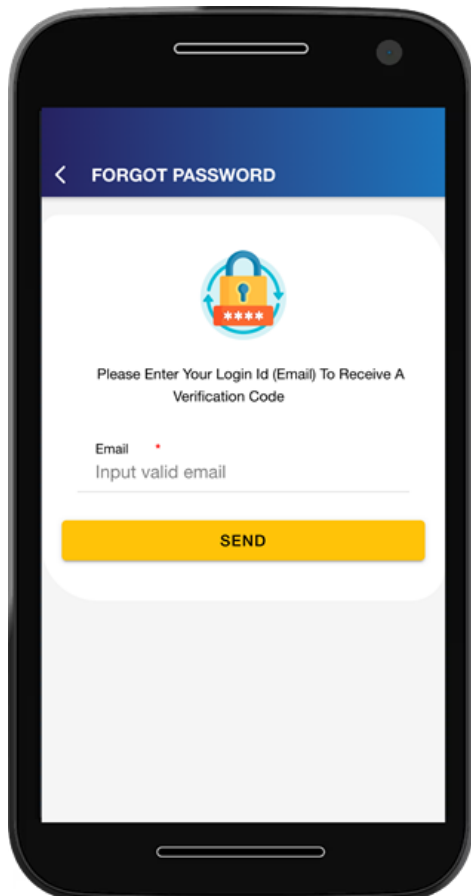


E. FORGOT AND CHANGE PASSWORD

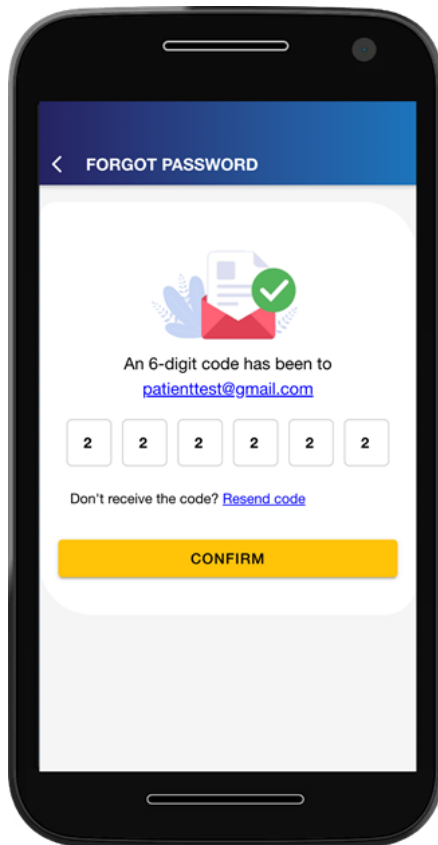
1. Click Forgot Password



2. Enter your email ID and Click **SEND**



3. Enter 6 digit codes for verification email. Click **CONFIRM**.



4. Enter your new password and confirm the password. Click **SUBMIT**.

